



My Career

Founder and MD at MACACHA health startup



- Head of Health & Beauty at Whole Foods UK (2007-2014)
 - ☐ Launched over 100 brands across the UK
 - Opened 5 stores in the UK
 - Launched natural sports nutrition category in the UK



MBA, London Business School (2003-2005)





What I'm going to talk about

1. What I learnt at Whole Foods



4. Key things that helped me



2. What is MACACHA



5. Startup myths



3. The Journey – Behind the scenes of a startup



6. The future of wellness



WHATILEARNT AT WHOLE FOODS

A holistic view of health

UNACCEPTABLE INGREDIENTS FOR FOOD

There are many definitions out there for "natural food products" and many opinions on what food additives to avoid. Among other criteria, we draw a line when it comes to hydrogenated fats and artificial colors, flavors, preservatives and sweeteners. This guides us every day in choosing what to put on our shelves so you can feel confident about what you put on your plate.

Below is the list of ingredients that we find unacceptable in food. In other words, we won't

sell a food product if it contains any of these. Based on new findings, the list may change, but we can proudly say that compromising our standards is also unacceptable.



WHAT IS THE PURPOSE OF RESPONSIBLY GROWN?

Reward farmers who work hard to protect human health and the environment.

Prohibit the most harmful chemicals; measure and reduce the rest.

Provide shoppers with an at-a-glance view for sustainable farming practices.



SUSTAINABLE WILD-CAUGHT SEAFOOD

When you shop for wild-caught seafood, you may wonder where it comes from and whether supplies are dwindling. No worries in our seafood department. Fresh or frozen, we have traceability from fishery to store. And, we only sell wild-caught seafood from fisheries that are certified sustainable by the Marine Stewardship Council (MSC) or rated either "Green" or "Yellow" by the Monterey Bay Aquarium Seafood Watch and The Safina Center. We don't sell any of the red-rated seafood you might find at other grocery stores.

Wild-Caught Seafood Sustainability Logos at Whole Foods Market®



The world's leading certification program for sustainable fisheries.



From well-managed fisheries; caught in ways that cause little harm to habitats or other wildlife.



From fisheries where there are some concerns with how species are caught or managed.

ORGANIC BODY CARE STANDARDS

Beyond Food, Organics in Whole Body

For your health—and that of the planet—we've expanded organic standards to body care, we're using "greener" packaging and we're insisting on even safer ingredients. It only makes sense that the definition of "organic" should not change substantially between the food and the non-food aisles of stores. Unfortunately, there are no mandatory government standards for the "organic" label claim on body care products.

The good news is at Whole Foods Market we're setting our own high standards. We're working to make organic mean organic in every aisle throughout our stores.

We believe that what you put on your body is as important as what you put in your body. So we're making organics in body care as reliable and straightforward as the existing standards for food.



ECO-SCALE™: GIVING NEW MEANING TO CLEANING



365 EVERYDAY VALUE® EGGS

For the past several years we've been working with our farmers to develop standards for the health and wellbeing of laying hens. We're introducing these new standards with our 365 Everyday Value® eggs. Look for these labels.

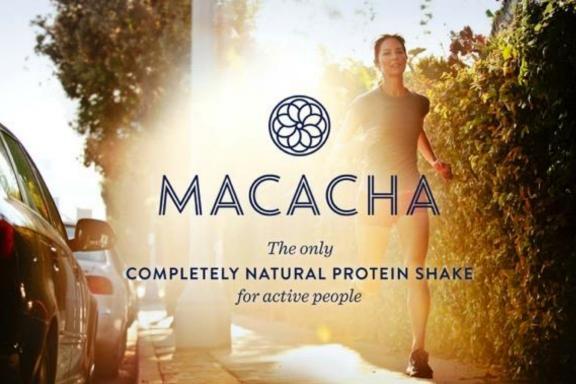








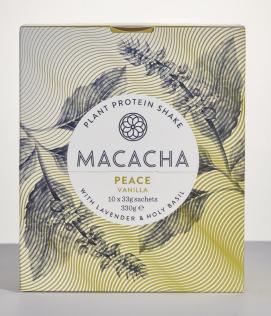




Our Product Range



PEACE Blend



Designed with yogis in mind

Key ingredients:

- Holy basil (adaptogen)
- Lavender extract
- L-Theanine amino acid
- High in Iodine and Iron

ENERGY Blend



To support a high energy lifestyle

- Key ingredient: Yerba
 Mate, a herb from South
 America
- Yerba Mate is rich in phytonutrients antioxidants
- Mate is the new matcha!
- High in Iodine and Iron







Packaging



Lots of trials for different formats until finding the perfect one! Recycled and recyclable cardboard



Building the website









Getting out there!





Getting out there! MACACHA MACACH Give me a Devoted Beet Green plant protein, oats. plant protein, avoi beetroot powder. banana, strawberry soy milk M 16/200, people (25/00) Ougus 6g, fat 2g, faire 39 We support Laura Scott, maple&FI SFITZ maple&FITZ Ultra distance cyclist... and vegan

Getting out there!





Let us introduce you to Macacha

oud to host Macacha's founder, Inés Hermida for a talk and Q&A a Protein Shakes can power your workout and stretch the benefits of

Join us from 06:30-08:30pm on Thursday 15th September at The Organic Pharmacy 396 Kings Road, London SW10 0LN







Please RSVP to The Organic Pharmacy by 11th September Macacha is available exclusively at The Organic Pharmacy Stores Email: pr@theorganicpharmacy.com Tel: 0207 225 0524



SOMETIMES I JUST WANT SOMEONE TO HUG ME AND SAY "I KNOW IT'S HARD. YOU ARE GOING TO BE OKAY. HERE'S A COFFEE **AND 5 MILLION DOLLARS."**

Funding





Launching the product



Learning so much from speaking to customers! We have done more than 3000 tastings since mid January





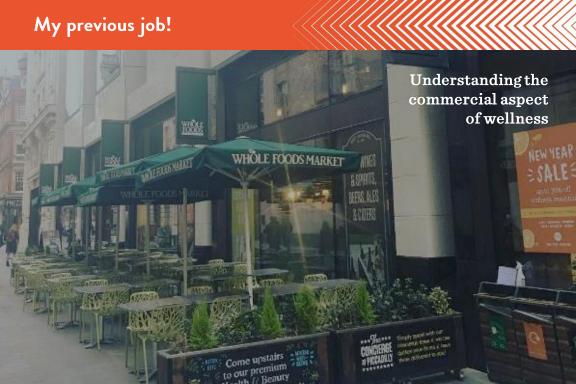




Team on the same wave length













I really need a day between SATURDAY and SUNDAY



Let me introduce you to "Wellwashing"

It will become important to distinguish between real wellness initiatives from "wellwash"



Fluffy language

Words or terms with no clear meaning, e.g. 'eco-friendly'



Green products v dirty company

Such as efficient light bulbs made in a factory which pollutes rivers



Suggestive pictures

Green images that indicate a (un-justified) green impact e.g. flowers blooming from exhaust pipes



Irrelevant claims

Emphasising one tiny green attribute when everything else is un-green



Best in class?

Declaring you are slightly greener than the rest, ---- est are pretty terrible

Just not credible

'Eco friendly' cigarettes anyone? 'Greening' a dangerous product doesn't make it safe



only a scientist could check or understand



Imaginary friends

A 'label' that looks like third party endorsement ... except it's made up



No proof

It could be right, but where's the

10 Out-right lying

Totally fabricated claims or data





Nevertheless, many good changes have been happening



