

What people think, feel and do

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Key findings

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Project details

PROJECT NUMBER	OP15782
PROJECT NAME	Christmas Shopping
CLIENT COMPANY NAME	Enterprise Nation
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PROJECT MANAGER NAME	James crouch
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SAMPLE	2000 UK adults
FIELDWORK DATES	10 th – 12 th November 2020



Christmas Shopping

52 million UK adults plan to buy Christmas present this year

UK adults who plan to buy Christmas present this year plan to spend an average of £366 each, rising to £391 for over 55s. In total Uk Christmas spending this year could be £18.4 billion.

Of this money £73 will be used to buy presents from small businesses with 13% of this spent with online small businesses. Whilst 7% will be used in store with small businesses.

£198 of this Christmas spending money will be used to buy gifts from large brands / retailers online and £95 from large brands / retailers instore

Younger adults aged 18 to 34 plan to spend more of their money on online small businesses than other age groups with this age group planning to spend a quarter (24%) of their money here.





Small biz spending likely to be up £272 million

Christmas spending amongst small businesses is expected to be £3.7 billion, up approximately £272 million from the year before.

While only a fifth of current spending is expected to go to small business (13% online, and 7% instore), consumers expect this to be an increase on last year, with Christmas shoppers expecting to spend 10% more amongst small businesses online on average, and 4% more amongst small businesses in-store.

Looked at another way, a large proportion of Christmas shoppers expect to spend more with small businesses online this year than last with two in five (37%) saying so, rising to half (50%) of 18 to 34s. A third (32%) plan to spend more with small businesses in-store compared to almost a third (29%) planning to spend less with large brands / retailers in store.



Three in five UK adults agree small firms offer something unique

Three in five (61%) UK adults agree small firms offer something unique when you shop with them and 72% are in agreement that shopping with these small firms supports the economy. It's not a surprise then that 41% intend to do as much of their shopping with small businesses as they can.

Over half (53%) also agree that spending with small businesses helps the economy more than shopping with larger established brands and retailers.

About Opinium

OPINIUM is an award winning strategic insight agency built on the belief that in a world of uncertainty and complexity, success depends on the ability to stay on pulse of what people **think**, **feel** and **do**. Creative and inquisitive, we are passionate about empowering our clients to make the decisions that matter. We work with organisations to define and overcome strategic challenges – helping them to get to grips with the world in which their brands operate. We use the right approach and methodology to deliver robust insights, strategic counsel and targeted recommendations that generate change and positive outcomes.

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